



EUROPEAN ASSOCIATION  
OF HOSPITAL MANAGERS

***The European Association of Hospital Managers (EAHM)  
invites you to the***



**Patient** **Risk Management** **Safety**

**November 17<sup>th</sup> 2016, Düsseldorf (DE)**

## PATIENT SAFETY & RISK MANAGEMENT

The WHO describes patient safety *as the reduction of risk of unnecessary harm associated with healthcare to an acceptable minimum* (WHO, 2009), which links patient safety to risk management. Many solutions ensure patient safety by putting incident management in the center to reduce the risks.

### REDUCING THE RISK OF UNNECESSARY HARM

The delivery and outcome of healthcare depends on many factors as the patient, the context of the incident as well as other contributing factors/hazards. The latter includes human factors, system factors (e.g. work environment) and external factors beyond the control of the organization like regulation.

Different measures are possible, from reactive measures like detection and mitigating factors to minimize the harm to the patient (incident recovery), to proactive measures as ameliorating actions and actions taken to reduce risk, so focusing on prevention and system resilience.

These approaches have a lot of potential, like comparing patient safety data on different levels and in time, examining the roles of systems and human factors, identifying potential issues and helping in developing priorities and solutions.

But how can they be integrated in the overall management of the health care organization?

### THE IMPO-MODEL

During this workshop we will use the IMPO-model which is based on the experience of hospital managers brought together by the European Association of Hospital Managers. The IMPO-model consists of 4 interconnected pillars: the aim is to ensure the *Outcomes* through *Processes* steered by the *Management*, given the (external) *Inputs* to the organization.

### THE TARGET GROUPS

Hospital directors, Healthcare executive, quality managers and risk managers of hospitals

# PATIENT SAFETY & RISK MANAGEMENT

## Programme

10:00	<i>Registration</i>
10:30	<b>Welcome &amp; Opening Address</b> <b>Gerry O'Dwyer</b> , <i>President, EAHM</i>
<b>Session Chair:</b> <b>Marc Hastert</b> , <i>Secretary General, Fédération des Hôpitaux Luxembourgeois</i>	
10:40	<b>Europe Union &amp; Patient Safety</b> <b>John F. Ryan</b> , <i>Acting Director, Directorate C, of Health and Food Safety Directorate General, European Commission</i>
11:10	<b>Patient safety is nor luxury nor a special program</b> <b>Prof. Dr. Jacques Scheres</b> , <i>President, Subcommittee "European Affairs", EAHM</i>
11:40	<b>Preventing hidden risks: an opportunity to reduce process costs</b> <b>Uwe Erik Schneider</b> , <i>BBraun</i>
12:10	<b>Integrated Clinical Risk Management in hospitals</b> <b>Prof. Dr. Rainer Sibbel</b> , <i>Frankfurt School of Finance and Management</i>
<b>12:40 – 14:00</b> <i>visit of the MEDICA &amp; lunch in the IT lounge 'Entscheiderfabrik'</i>	
<b>Session Chair:</b> <b>H. Kölking</b> , <i>Geschäftsführer, Residenz Kliniken GmbH, Klinik Lilienthal</i>	
14:00	<b>Patient safety and risk management</b>  <i>from the French perspective</i> <b>Guillaume Pradalié</b> , <i>Direction de la stratégie, Hôpitaux Drôme Nord</i>  <i>from the Irish perspective</i> <b>Ian Carter</b> , <i>CEO, RCSI Hospitals Group</i>  <i>from the Italian perspective</i> <b>Prof. Or. Ugo Aparo</b> , <i>Direttore Sanitario, IRCCS San Raffaele Pisana</i>
15:30	<b>Measurability of Patient Safety</b> <b>Marsha Fleischer</b> , <i>Risk Consultant, GRB Gesellschaft für Risiko-Beratung</i>
16:00	<b>Patient safety in a media-driven society</b> <b>Prof. Jan Klein</b> , <i>Patient Safety Engineering at TU Delft</i>
16:30	<b>Patient safety and care processes</b> <b>Iris Meyenburg-Altward</b> , <i>Managing Director, MHH - President ENDA</i>
17:00	<b>Conclusions</b>
17:15	<i>End of the conference</i>

## IMPO model

For more information on the IMPO-model, please consult the page :

➔ [www.eahm.eu.org/impo](http://www.eahm.eu.org/impo)



## Practical information

**This event is free of charge but requires online registration at** ➔ [www.eahm.eu.org](http://www.eahm.eu.org)  
**Your registration will be confirmed by email.**

Participants can enjoy a **reimbursement of 200 Euro** for the incurred accommodation costs after providing the necessary evidence (invoice of the hotel) and information for payment. More information regarding the reimbursement will be sent with the confirmation of your registration.

The conference will be translated simultaneously into English, German and French.

*This seminar has been made possible with the support of our Core Partners*



*and the support of*



Deutscher Krankenhausstag



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